

ROSI Privacy Notice

<p>Summary</p>	<p>The ROSI (Record Once Share Insight) solution is being developed for use across Suffolk and North East Essex Integrated Care System.</p> <p>ROSI is an Advance Care Plan Electronic Record and will replace current documentation such as My Care Wishes in Suffolk. The record holds key information about patients, including their cardiopulmonary resuscitation (CPR) decision, language, family carers, capacity, their end-of-life preferences.</p> <p>The ROSI solution includes a Health and Care Professional facing application, and a patient facing application. The ROSI and Me App allows patients and their informal carers or legal representatives to see their advance care plan and edit some sections.</p>
<p>Who we are (and contact details)</p>	<p>Suffolk and North East Essex (SNEE) Integrated Care System</p> <p>Contact details: NHS Suffolk and North East Essex Integrated Care Board Endeavour House, 8 Russell Rd, Ipswich IP1 2BX Email: sneecs.digitalpmo@nhs.net</p> <p>Digital providers: Better provides the professional application CARE IS provides the integration of the solution with the GP clinical system Cohesion Medical provides the ROSI and Me app</p>
<p>Purposes of processing</p>	<p>To provide a digital Advance Care Plan where people with life limiting conditions and their informal carers, care teams can gain easy and real time read-write access to a single information set focused on their specific health and care needs, anticipatory care plans and wishes to support their healthcare.</p>
<p>Lawful Basis</p>	<p>We will have met a legal requirements for processing information:</p> <ul style="list-style-type: none"> • Performing a specific task in the public interest that is set out in law • The information is necessary for facilitating direct healthcare for patients
<p>Recipients of personal data</p>	<p>The data will be shared with the Health and Social Care Professionals involved in your care from the following organisations:</p> <ul style="list-style-type: none"> • Care homes/nursing homes • Hospice • Hospital • Community Healthcare • GP practices • NHS 111 • Out of hours care

	<ul style="list-style-type: none"> • Ambulance Service <p>Plus any informal carer / representative nominated by the patient</p>
International transfers of data	Information is not transferred to any countries or organisations outside the UK
Retention periods	<p>Health and Care Professional view : Patient records will be retained in accordance with the NHS Records Management Code of Practice.</p> <p>ROSI and Me app: Information on the ROSI and ME app service is retained for 2 years after inactivity, or until when the user closes their account (whichever comes first)</p>
Rights of the individual	<p>Please contact your main healthcare provider organisation if you wish to know more about your data protection rights. This includes your right to ask for a copy of your information.</p> <p>If you have any queries regarding ROSI and data protection, please contact sneecs.rosi.support@nhs.net</p>
Right to withdraw consent	<p>If you are a patient you can close your ROSI and Me app account and stop connection with your record at any time you wish.</p> <p>You can also ask for any informal carer / representative access to be removed at any time.</p>
Right to lodge a complaint with a supervisory authority	<p>You do have a right to make a complaint to us or the Information Commissioner, if you feel your request has not been managed appropriately. You can call them on 0303 123 1113 or write to them at;</p> <p>Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF</p>
Automated Decision Making	The ROSI solution does not use any automated decision making.